

## **Company policy**

## What are our guidelines?

To achieve our vision, we are committed to ...

- ...offer robust processes and services on the market that fulfil or even exceed customer expectations
- ... manufacture products of outstanding quality according to the state of the art under economical and resource-saving conditions
- ... qualify, motivate and actively involve our employees in the company
- ... communicate openly with all interested parties such as customers, suppliers, employees, authorities, etc. and to fulfil our binding obligations
- ... minimise corporate risks by acting with foresight across all divisions
- ... measure and improve the company's performance holistically, systematically and continuously
- ... always act sustainably in accordance with the law and in dialogue with the authorities
- ... avoiding environmental pollution in the life cycle of our products and services and promoting environmental protection (from the selection of materials to recycling)
- ... ensure the long-term health and safety of our employees in the workplace

We managers see it as our particular responsibility to implement and exemplify these guidelines and to involve our employees in this endeavour.